

# COMBINATION OF STRONGLY AND WEAKLY CONSTRAINED RECOGNIZERS FOR RELIABLE DETECTION OF OOVs

Lukáš Burget<sup>1</sup>, Petr Schwarz<sup>1</sup>, Pavel Matějka<sup>1</sup>, Mirko Hannemann<sup>2</sup>, Ariya Rastrow<sup>3</sup>,  
Christopher White<sup>3</sup>, Sanjeev Khudanpur<sup>3</sup>, Hynek Hermansky<sup>4,1,5</sup> and Jan Černocký<sup>1</sup>

(1) Speech@FIT, Brno University of Technology, Czech Republic,  
{burget, schwarzp, matejka, cernocky}@fit.vutbr.cz

(2) Magdeburg University, Germany, mirko.hannemann@student.uni-magdeburg.de

(3) Johns Hopkins University, USA, {ariya, cmileswhite, khudanpur}@jhu.edu

(4) IDIAP Research Institute, Switzerland, hynek@idiap.ch

(5) EPFL Lausanne, Switzerland.

## ABSTRACT

This paper addresses the detection of OOV segments in the output of a large vocabulary continuous speech recognition (LVCSR) system. First, standard confidence measures from frame-based word- and phone- posteriors are investigated. Substantial improvement is obtained when posteriors from two systems - strongly constrained (LVCSR) and weakly constrained (phone posterior estimator) are combined. We show that this approach is also suitable for detection of general recognition errors. All results are presented on WSJ task with reduced recognition vocabulary.

**Index Terms**— LVCSR, OOV, confidence measures.

## 1. INTRODUCTION

Out of vocabulary words (OOVs) are an important source of error in current large vocabulary continuous speech recognition systems (LVCSR). They are *unavoidable* due to human speech contains proper names, out-of-language, and invented words. They are known to be quite *damaging*, as one OOV can generate about 2 recognition errors. Because OOVs are rare, they usually do not have large impact on the word error rate (WER) of LVCSR. On the other hand, information theory tells us that rare and unexpected events tend to be information rich. The working group “Recovery from Model Inconsistency in Multilingual Speech Recognition” (informally “WHAZWRONG?”) of the 2007 JHU summer workshop concentrated on the detection of OOVs. Reliable detection of OOVs

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can lead to an automatic update of the recognizer’s vocabulary or can help open vocabulary recognition [1, 3].

Confidence measures (CM) [11] are being routinely used to detect incorrectly recognized words. Our goal is to find confidence measures to detect OOVs. We compare our results to the  $C_{max}$  measure computed from word lattices, the best performing confidence measure in [11]. In this work, the use of frame-based, word- and phone- posterior probabilities (shortly “posteriors”) is investigated. Frame-based posteriors have already been used as CM, for example in [2] they served to estimate confidence of words from a hybrid NN/HMM system.

By comparing posteriors from *two* systems: *strongly constrained* (LVCSR, word-based, with language model) and *weakly constrained* (only phones) (Fig. 1), we aim to detect both where the recognizer is unsure (which is the task for confidence estimation) and where the recognizer is sure about wrong thing. The mismatch between LVCSR-posteriors and posteriors generated by a weakly constrained system has a chance to reveal the OOV, although the LVCSR itself is quite sure of its output. Preliminary work in this direction was done by Ketabdar and Hermansky [7], however the results were obtained on a small connected-digit recognition task.

The paper is organized as follows: the following section 2 presents the posteriors and their comparison. Section 3 defines the experimental setup and 4 follows with the results. Section 5 concludes the paper.

## 2. POSTERIORS AND THEIR COMPARISON

All posteriors used in our work are **frame-based** and are denoted  $p(u|t)$ , where  $u$  is the respective unit (word, phone) and  $t$  is time in frames.

### 2.1. Posteriors from the strongly constrained system

LVCSR output is represented as a recognition lattice with arcs representing hypothesized words  $w_i^j$ , where  $w_i$  is the word identity and  $j$  is the occurrence of word  $w_i$  in the lattice. Each  $w_i^j$  spans a certain time interval and has associated acoustic and LM scores. Note that occurrences of several  $w_i^j$  for the same word  $w_i$  can overlap in time. Lattice arc posteriors  $p(w_i^j)$  are estimated from the lattice using the standard forward-backward algorithm. *Frame-based word-posterior*

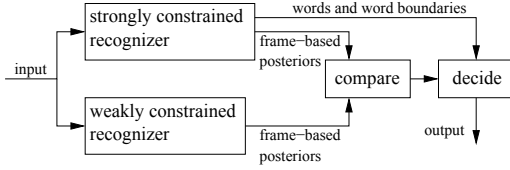


Fig. 1. General scheme.

$p(w_i|t)$  is given by summing all  $p(w_i^j)$  active at the given time  $t$ . *Word entropy* for time  $t$  is estimated as:

$$H(t) = - \sum_i p(w_i|t) \log_2 p(w_i|t), \quad (1)$$

and, in the case of  $C_{max}$  confidence measure, the confidence of hypothesized word  $w_i$  spanning time  $(t_s, t_e)$  is<sup>1</sup>

$$C_{max}(w_i, t_s, t_e) = \max_{t \in (t_s, t_e)} p(w_i|t). \quad (2)$$

The second set of posteriors from the strongly constrained system are *LVCSR-phone posteriors*. In our decoder, phones are parts of recognition lattices [8]. It is straightforward to run the forward-backward algorithm on the level of phones and obtain  $p(g_i^j)$ , where  $g_i^j$  denotes  $j$ th occurrence of  $i$ th phone from the alphabet. Note that there is still a possibility to have concurrent hypotheses of the same phone at the same time. Similar to words, the frame-based phone-posterior  $p(g_i|t)$  is given by summing all  $p(g_i^j)$  active at the given time  $t$ .

## 2.2. Phone posteriors from weakly constrained system

First, the set of “weak” posteriors was obtained from a system having the same front-end and acoustic models as the LVCSR, but with phones populating the vocabulary and using a simple bigram phonotactic model. The resulting phone lattices were processed in the same way as above. We will call these *Phone recognizer posteriors*.

The second set of “weak” posteriors is generated by a phone posterior estimator based on a neural net (NN). The NN contains the a soft-max non-linearity in the output layer, so that its outputs can be directly considered as frame-based posteriors. These will be denoted *NN phone posteriors*.

Weak posteriors of any kind will be further denoted  $p(f_i|t)$ . Note that we expect lower entropy for *phone recognizer posteriors*, because of use of 3-state HMMs and phonotactic LM.

## 2.3. Comparison of posteriors from strong and weak systems

In order to come up with frame-based confidence measures based on the comparison of posteriors from our strong and weak systems, we have investigated the following three approaches:

1. **fPCM**: frame-by-frame posterior-based confidence measures [2] are phone posteriors from weakly constrained system found for the phones hypothesized by the strongly constrained system:

$$fPCM(t) = p(f_{i^*(t)}|t), \quad (3)$$

<sup>1</sup>Wessel et al. in [11] describe special processing of silence arcs. In our case, silences are considered as final parts of words so that no special treatment is necessary.

where  $f_{i^*(t)}$  is the phone recognized by the strongly constrained system at time  $t$ .

2. **KL**: Kullback-Leibler divergence between the posteriors from the strong and weak systems was evaluated. The classic formula:

$$KL(t) = \sum_i p(g_i|t) \log \frac{p(g_i|t)}{p(f_i|t)} \quad (4)$$

was not sufficient and some engineering was needed. First, some of the posteriors (especially from LVCSR) tend to have zero values, such that thresholding is necessary. Second, there is a temporal alignment problem between the phones generated by the strong and weak systems. We solved this problem by a soft-alignment: first, for time  $t$ , the strongest phone posterior from LVCSR was detected:  $s^*(t) = \arg \max_i p(g_i|t)$ . A context of  $2N + 1$  frames ( $t_1 = t - N, t_2 = t + N$ ) from the weak system was taken and a weighting corresponding to the posterior of  $s^*(t)$  in its output was applied:

$$KL_{avg}(t) = \frac{\sum_{t' \in (t_1, t_2)} p(f_{s^*(t)}|t') \sum_i p(g_i|t) \log \frac{p(g_i|t)}{p(f_i|t')}}{\sum_{t' \in (t_1, t_2)} p(f_{s^*(t)}|t')}$$

3. **NN**: The third and most successful approach relied directly on the estimated posteriors. A neural network was trained to combine posterior vectors from the strong and weak systems and come up with frame-based confidence measure.

## 2.4. Post-processing of frame-based values into scores

To convert the described frame-based CM to word-based CM (or simply “confidence measures”), several techniques were investigated. Averaging over hypothesized phones normalized by the number of phones worked well for most of the measures described above. By averaging frame-based word-entropy from Eq. 1, we obtain word-based CM that will be referred to as *mean word entropy* in the following text. Similarly, *mean posterior-based confidence measure (MPCM)* [2] can be obtained by averaging fPCMs (Eq. 3).

In some cases, it was advantageous to convert frame-based CM to word-based CM differently. For example, variance over the hypothesized word boundary worked the best for KL divergences. For the following combination, we have selected a few well performing post-processing methods for each frame-based CM.

## 2.5. Combination of word scores

The combinations of word-scores generated by the individual techniques were post-processed by conditional models trained using the maximum entropy (MaxEnt) criterion [12]. Conditional maximum entropy models were chosen based on their history of good performance for speech and language related tasks including language modeling, parsing, etc. Besides the MaxEnt classifier, we have experimented also with NN- and SVM-fusing, with similar results.

## 2.6. Evaluation

The results are reported for two detection tasks:

- Detecting mis-recognized words overlapping with OOV words
- Detecting mis-recognized words

False alarm probability and miss probability are evaluated on a test set and are shown in a standard detection error trade-off (DET) curves. No one-number metrics such as EER or CER are used in the

paper as they are dependent on the ratio of correct targets to overall number of tokens. We leave the choice of the operating point open by reporting the whole DET curve.

### 3. EXPERIMENTAL SETUP

#### 3.1. Data

The Wall Street Journal corpus (WSJ) was used for both evaluation and development sets. The evaluation set consists of 1243 utterances (2.5 hours), composed from the November 1992, Hub2 5k closed test set and the WSJ1 5k open vocabulary development test set. To train the MaxEnt and the NN for frame-by-frame scores, we defined a development set, consisting of 4088 utterances (7.7 hrs.) of WSJ0 *si\_tr\_s/c*. To introduce OOVs, we limited our vocabulary to the 4968 most frequent words from the LM training texts. We decoded the 8 kHz down-sampled utterances with our CTS LVCSR system, and then OOVs and recognition errors were labeled. The evaluation set has an OOV token rate of 4.95% in the reference, and in the ASR output we had 13.95% tokens marked as mis-recognized, out of them 8.51% were OOV tokens (recognized words overlapping with OOV words in the reference).

#### 3.2. LVCSR and NN-phone posterior estimator

The **NN phone-posterior estimator** was based on NN processing long (300 ms) temporal trajectories of Mel-filter bank energies. Contrary to [10], we used a simple system with only one 3-layer NN with 500 neurons in the hidden layer. The output layer of NN represents phone-state posteriors, but these were summed for each phone to form phone-posteriors. In [10], we have shown that phone-states in the final layer of the NN greatly improve the accuracy, therefore we apply this scheme as well.

The **LVCSR** was a CTS system derived from AMI[DA] LVCSR [5]. It was trained on 250 hours of Switchboard data. The decoding was done in three passes, always with a simple bigram language model. In the *first pass*, PLP+ $\Delta$ + $\Delta\Delta$ + $\Delta\Delta\Delta$  features were used, they were processed by Heteroscedastic Linear Discriminant Analysis (HLDA), and the models were Minimum-Phone Error (MPE) trained. In the *second pass*, vocal-tract length normalization (VTLN) was applied on the same PLP+ $\Delta$ + $\Delta\Delta$ + $\Delta\Delta\Delta$  features, HLDA and MPE were used, and in addition, constrained maximum likelihood linear regression (CMLLR) and speaker adaptive training (SAT) were used for speaker adaptation. Finally, the *third pass* was the same as pass 2, but PLP-based features were replaced by posterior-features generated by the system described in the previous paragraph, along with their deltas [4].

On WSJ0, Hub2 test from November 92, this system reached word error rate (WER) of 2.9% using a trigram LM, on this closed-set 5k word task.

#### 3.3. Score estimators

When NN was used for direct estimation of frame-based scores, the network was directly fed by posteriors from the strong and weak systems. The NN was a 3-layer perceptron with 100 neurons in the hidden layer and the final layer with 3 outputs: OOV, non-OOV, and silence. Different schemes of frame-labeling for NN training were devised, the best was to label all frames of an ASR word overlapping with an OOV as “OOV”.

A lot of improvement was obtained when temporal context was used in the NN input (see the following section).

## 4. RESULTS

The first set of DET curves in Fig. 2 show results for OOV detection (detection of mis-recognized words overlapping with OOVs) without the use of NN. Mean word entropy significantly outperformed standard  $C_{max}$  confidence measure and was found to be the best single score for this task (not considering NN-based scores).

The two remaining curves show performance obtained with MaxEnt combination of groups of confidence measures<sup>2</sup>: “*strong*” *confidence measures* are based only on LVCSR output and include  $C_{max}$ , mean word posterior (related to fWER defined in [6]), mean word entropy, word posterior and entropy from confusion networks [9], measures related to acoustic stability [11], lattice link entropy, number of different active words, word lattice width and acoustic score, and LM-score and duration measures from 1-best word string. Mean posterior-based confidence measure (MPCM) [2] based only on LVCSR posteriors (no combination of the strong and weak systems) and mean phone entropy based on lattice from LVCSR were also among *strong confidence measures*.

The group of “*weak*” *confidence measures* consisted of mean phone entropy based on the lattice from a phone recognizer, mean phone entropy based on NN output (both weak recognizers only), and a group of confidence measures comparing posteriors from strong and weak systems: KL-divergence between LVCSR and NN posteriors, KL-divergence between LVCSR and phone recognizer posteriors, MPCM based on NN posteriors, MPCM based on phone recognizer posteriors, and several variations of the KL-divergence. The weak confidence measures themselves had poor results, but they provided a nice improvement when combined with strong confidence measures.

The second set of results in Fig. 3 shows the results for the NN detecting OOVs from the combination of strong (LVCSR-phone) and weak (NN-phone) posteriors. Note that even the simplest NN-based method taking into account only 1 frame of **phone** posteriors without any context has performance comparable to above mentioned techniques based on **word** posteriors.

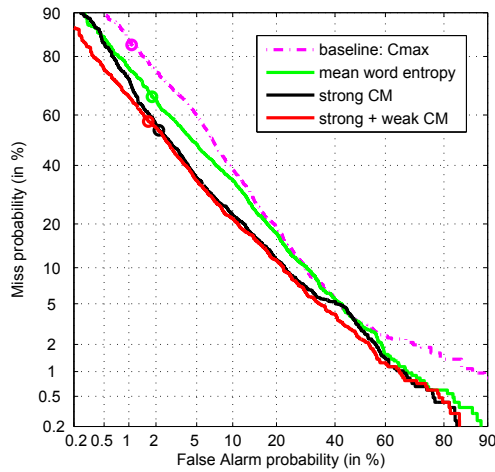
Several experiments were done regarding the context for NN. We found that it was optimal to take the strong and weak posteriors from the current frame  $t$ , 1 frame in past:  $t - 6$  and 1 frame in future:  $t + 6$ . We attribute this improvement to actually sampling neighboring phonemes, but it deserves further investigation. The last DET curve in Fig. 3 shows that this is the best single technique for OOV detection.

Finally, MaxEnt classifier was used to fuse the results from LVCSR+weak confidence measures and NN – see Fig. 4. In Fig. 5, we present the performance of the same systems in the detection of **all** recognition errors. We see that in both tasks, the NN combined with LVCSR+weak confidence measures performs excellently (we are primarily interested in the area with a low number of false alarms, which is more relevant to practical applications).

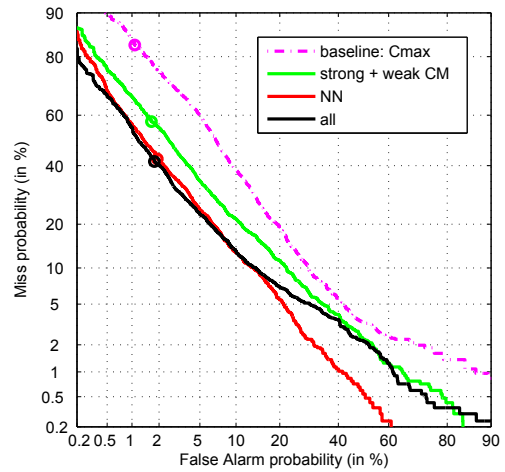
## 5. CONCLUSIONS

We have shown that combination of parallel strong and weak posterior streams is efficient for detection of OOVs and also for the detection of recognition errors. Different scores perform differently for the two tasks; NN seems especially suitable for OOV detection. We are however aware of the simplicity of the defined task, and in future we plan to test the outlined approaches on more representative spontaneous speech data.

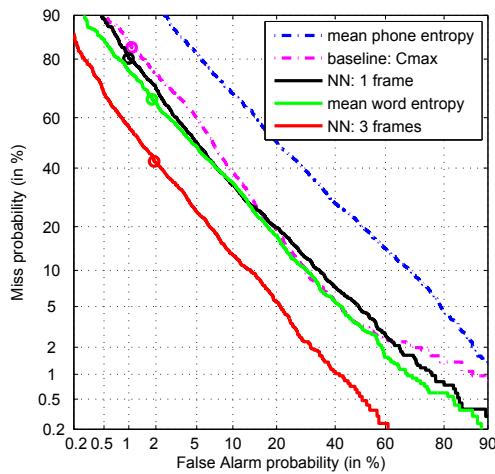
<sup>2</sup>Some CMs were not described in the previous text, the meaning is either obvious, or the reader is referred to the citations.



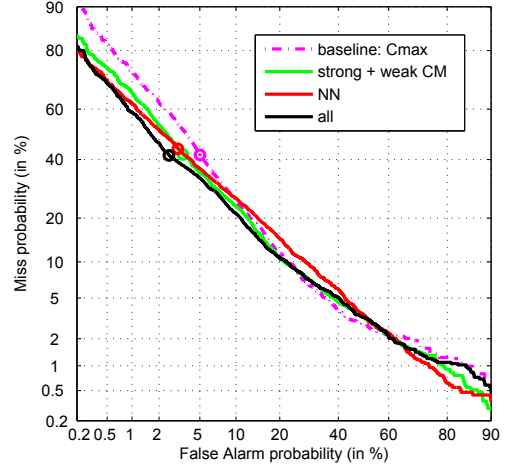
**Fig. 2.** OOV detection using strong system only and combination of strong and weak systems.



**Fig. 4.** OOV detection using combination of LVCSR+weak confidence measures and NN.



**Fig. 3.** OOV detection using NN with 1-frame and 3-frame input ( $t, t-6, t+6$ ).



**Fig. 5.** Recognition error detection using combination of LVCSR+weak confidence measures and NN.

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